

Dear Customer,

You may have received two bills in February from the Elko Water Department. Please disregard the first bill and use the second bill for your records. Our printer sent out duplicate December billings on February 1 in error. They have since sent the corrected January billing (the words CORRECTED JANUARY BILL are printed on the bills) with the balances as of January 31st to all customers. If you have already paid your February bill in full, there will not be a balance due on the account. If not, the balance due is properly reflected on the CORRECTED JANUARY bill.

We apologize for any inconvenience this may have caused.